

4. How good is the access we offer to hardware and networks?

- We provide reliable, robust digital services (eg online learning systems, core systems without downtime, up-to-date hardware).
- Learners have free access to computers and printers, even if they prefer using their own devices.
- > Organisational machines can safely be used by learners to access personal resources and services: this access is not unreasonably restricted.
- » There is reliable, robust wifi in all the places learners use for work (including social spaces).
- There is a five-year (at least) strategy for investing in/upgrading networks and hardware to meet changing needs.
- >> Learners have access to relevant hardware for their learning including for specialised use in training centre and professional settings.
- » Loan and/or preferential purchase schemes are available to provide a level playing field where digital technologies are critical for learning.
- Learning spaces are designed to support the use of learner-owned devices eg multiple sockets, desk space, flexible furniture, secure storage, plug-and-play screens.

Enhancing the digital learner experience: a self-assessment framework

Adapted from the Jisc Digital Student project: http://digitalstudent.jiscinvolve.org



➤ notes:



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