

Creating effective digital learning for health and social care

#FSF2019





Welcome to the Fire Starter Festival

A week-long festival of collaborative learning events, illuminating creative, disruptive and innovative ways in which we can all transform ourselves, our organisations and the way things work.

Find out more at
workforcotland.com

#FSF2019





Scottish Social Services Council – a protected public, a professional workforce

We:

- publish the national codes of practice for people working in social services and their employers
- register people working in social services and make sure they adhere to our codes of practice
- promote and regulate the learning and development of the social service workforce
- are the national lead for workforce development and planning for social services in Scotland.

Find out more about us at **www.sssc.uk.com**



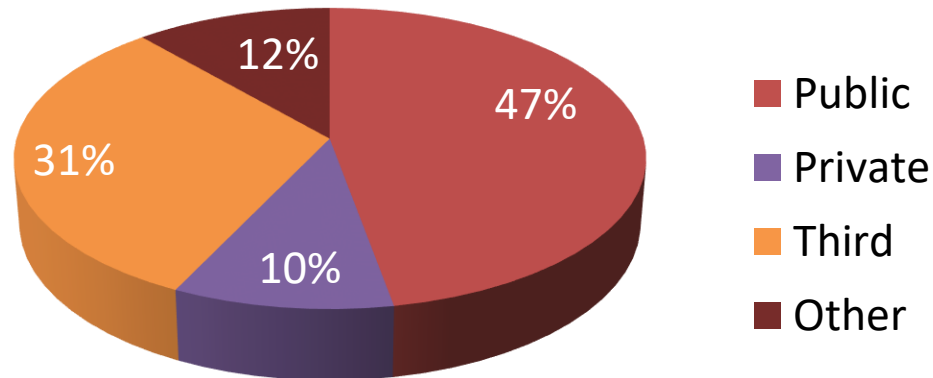
Here today we have...

- Youthlink Scotland
- Hillcrest Group
- Dundee City Council
- University of Glasgow
- Falkirk Council
- NHS Health Scotland
- Loretto Care
- Includem
- Cornerstone
- Larchwood
- National Autistic Society
- Austin Arts Associates
- ARK Housing
- Kingdom Housing Association
- Blackwood
- IRISS
- DWP
- Ayrshire Collage
- Stirling Council
- University of Dundee
- Fife Council
- Glasgow Life
- Glasgow City Council
- Simon Community Scotland
- SimVis
- FutureGov
- SCVO
- Care Inspectorate
- Glasgow School of Art
- Barnardo's

+ others and SSSC LearnCast (our very own podcast)

Representation by sector

Most of the people here today are from the public or third sector. But, what you'll take away from this event can be applied in any organisation in any sector.





How can services measure the impact of digital learning on real world practice?

- Feedback
- Measuring outcomes
- Reflective practice
- Supervision
- Follow-up with participants
- Direct observation
- Surveys
- Analytics and figures
- Uptake/completion data
- Measuring user satisfaction
- Key performance indicators
- Evidence of learning being implemented
- Conversation
- Testimonials
- Research



What barriers do you think learners face accessing digital learning?

- Low digital confidence
- Slow/no internet access
- Workplace firewalls
- Technophobic bosses
- Cost
- Incompatible software
- Bad learning design
- Lack of time
- Fear of the unknown
- Digital not considered to be 'real learning'
- Poor IT skills
- Access
- Overwhelming (don't know how to find resources)



How can these barriers be overcome?

- Make learning mobile
- Change organisation culture
- Bring your own device policy
- Protected time for learning
- Provide learning labs
- Free support and equipment
- Create software that is easy for beginners to use
- Provide hands-on support
- Demonstrations and events
- Blended learning
- Design to encourage self-direction and build confidence
- Training on IT skills
- Mentoring
- Provide positive digital learning experiences to overcome bad impressions from past eLearning

Task

Throughout today, think about:

- the skills that you use
- the attributes and values you and other participants demonstrate
- what you are learning
- how you might apply and share this back in your workplace.

THANK YOU